| | Period | Risk | Impact | Outcome | Likelihood | Impact | Mitigation Measures |
|---|--------------|---|---|--|------------|--------|---|
| 1 | Registration | Secondary legislation not in place to inform planning for May 2023 | Risk mitigations and choices being made uninformed (see also comms risk) | Election outcome is open to challenge e.g., electors not being issued with electoral identity documents and being unable to vote | 5 | 5 | Kent Returning Officers and Kent Election Managers meeting and Maidstone Election Manager is part of the Business Change Network |
| 2 | Election | Secondary legislation not in place to inform delivery for May 2023 | Decisions and election planning conducted uninformed (see also comms risk) | Failure to deliver polling e.g., electors prevented from voting leading to a challenge to the way the poll was conducted. Potential errors leading to lack of confidence in the administration of the poll and the result. Reputational damage for the local authority | 5 | 5 | Kent Returning Officers and Kent Election Managers meeting and Maidstone Election Manager is part of the Business Change Network |
| 3 | Registration | Electoral Commission Guidance not in place to inform planning for May 2023 | Risk mitigations and choices being made uninformed (see also comms risk) | Election outcome is open to challenge e.g., electors not being issued with electoral identity documents and being unable to vote | 5 | 5 | Kent Returning Officers and Kent Election Managers meeting and Maidstone Election Manager is part |

| Likelihood | Impact | Mitigated Risk Score |
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| | | | | | | | of the Business Change Network |
|---|-----------------------|---|--|---|---|---|-----------------------------------|
| 4 | Election | Electoral Commission Guidance not in place to inform delivery for May 2023 | No guidance to inform decision making (see also comms risk) | Failure to deliver polling e.g., electors prevented from voting leading to a challenge to the way the poll was conducted. Potential errors leading to lack of confidence in the administration of the poll and the result. Reputational damage for the local authority | 5 | 5 | |
| 5 | Registration/Election | Too much workload in Electoral Services | Unable to process applications in a timely manner | Disenfranchised electors (with disproproptionate impact on certain demographics and deprived areas) Reputational damage Increased costs Impact on election capacity Impact on other activities | 5 | 5 | |

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| 6 | Registration/Election | ICT System failure (Portal) | Unable to process applications Authorised IDs incorrectly | Disenfranchised electors (with disproproptionate impact on certain demographics and deprived areas) Reputational damage Increased workloads and costs Impact on election capacity Fraud Reputational damage Failure demand | 5 | 5 | Training of staff will be conducted once the system information is available. Additional staff to be recruited on minimum 1 year fixed term contract to increase capacity. Inbuilt resilience in sharing workload with Corporate and Electoral Support as part of wider Democratic and Electoral Support as part of wider Democratic and Electoral Service. Abiltiy to issue temporary electoral identity documents in |
|---|-----------------------|--------------------------------|--|--|---|---|---|
| | | | | | | | temporary electoral identity |

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| | | | | | | | process is disrupted. |
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| 7 | Election | Quality of product (Voter ID) is not fit for purpose | Voter ID becomes damaged or unusable prior to election Voter ID is forgeable for use in a polling station | Increased workload/failure demand Reputational Damage Disenfranchised electors Impact on Local Election results and election integrity | 5 | 5 | Extensive training package to be put in place (reliant on secondary legislation, guidance and training packages being available) The ERO will have the ability to allow the appointment of an emergency proxy for that polling day. Electoral identity |

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| Period | Risk | Impact | Outcome | Likelihood | Impact | elections Mitigation Measures | Likelihood | Impact | Mitigated Risk Score |
|--------|------|--------|---------|------------|--------|-------------------------------------|------------|--------|----------------------------|
| | | | | | | for May 2023 | | | |
| | | | | | | Increase polling staffing levels | | | |
| | | | | | | disrupted. | | | |
| | | | | | | process is | | | |
| | | | | | | distribution | | | |
| | | | | | | printing and | | | |
| | | | | | | determination, | | | |
| | | | | | | the usual | | | |
| | | | | | | situations where | | | |
| | | | | | | contingency | | | |
| | | | | | | documents in | | | |
| | | | | | | identity | | | |
| | | | | | | temporary electoral | | | |
| | | | | | | Abiltiy to issue | | | |
| | | | | | | security features | | | |
| | | | | | | with inherent | | | |
| | | | | | | based document | | | |
| | | | | | | an A4 paper- | | | |
| | | | | | | expected to be | | | |
| | | | | | | document | | | |

| 8 Registration/Election Communications Increase in Unable to process 5 are not effective voter ID applications in a timely | 5 | |
|--|---|------------------|
| are not effective voter ID applications in a timely | | |
| | | Utilise internal |
| (Comms Risk) requests manner (see above) | | comms team as |
| Electors do Elector is | | far as able to - |
| not have disenfranchised | | but reliant on |
| apply for Elector is | | secondary |
| Voter ID disenfranchised/polling | | legislation and |
| when they risks and disruption | | guidance being |
| needed | | in place. |
| to/elector | | Ahead of the |
| assumes Poll | | introduction of |
| Card is ID | | the voter |
| Electors do | | identification |
| not realise | | requirement, |
| they need ID | | the Electoral |
| and do not | | Commission will |
| like being | | carry out a |
| challenged in | | wide- reaching |
| the station | | public |
| | | awareness |
| | | campaign (from |
| | | early 2023) to |
| | | ensure voters |
| | | understand the |
| | | change and to |
| | | support |
| | | continued |
| | | participation in |
| | | the electoral |
| | | process. The |
| | | EC's advertising |
| | | campaign will be |
| | | designed to |
| | | reach the |
| | | general public |

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| | | | | | | | and, as the majority already have an eligible form of photographic identification, it will focus on raising awareness of the change and serve as a reminder to those in election areas. |
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| 9 | Election | Additional Responsibilities for polling staff | Increased difficulty in recruiting (particularly presiding officers) Increased training requirements (including for experienced staff) | Risk to election delivery Increased issues in polling stations etc. Unable to deliver polls Time/cost | 5 | 5 | Increase polling staffing levels for May 2023 elections DLUHC funding provision Extensive training package to be put in place (reliant on secondary legislation, guidance and training packages being available) Contact staff |

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| | | | | | | | early for May 2023 (underway), to inform planning Put all council teams and staffing on standby to assist if required |
|----|----------|---|---|---|---|---|---|
| 10 | Election | Increased <u>serious</u> polling station incidents due to additional 'challenge point' of ID | Increased resourcing requirement on police Risks to staff safety | Difficulty recruiting Police unable to respond to serious incidents as occupied elsewhere Staff are put in dangerous situations | 4 | 5 | Increase polling staffing levels for May 2023 elections DLUHC funding provision Extensive training package to be put in place (reliant on secondary legislation, guidance and training packages being available) Make early contact with police to discuss resourcing and cover |

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| 11 | Election | Poll card changes (to an A4 letter) lead to increased costs and confusion | Electors are confused, voter ID vs Poll 'card', do not recognise poll card as its changing form (so goes from letterbox to bin) Turnout is impacted, including postal votes Costs of elections increase due to postage costs changing | Election integrity questioned and risks of challenge increase Political fall out and reputational damage Impact on Council's finances if not covered by DLUHC | 5 | 5 | Communications required (see Comms Risk) DLUHC dependency Additional staff to be recruited on minimum 1 year fixed term contract to increase capacity. |
|----|----------|--|---|--|---|---|---|
| 12 | Election | Additional polling station requirements (Disabled access, private spaces) | Increased difficulty in finding suitable polling stations | Increased election costs (venue hire, extra staff) Disenfranchised electors (i.e. due to confusion on location of poll) | 3 | 5 | Early planning, analysis of anonymous electors Extra staff in each station Include in training to staff Polling station assessments to be carried out |

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