

Swale

Indicator	Quarter	2016/17	2017/18	2018/19	2019/20	2020/21	Target
% of decision notices issued in 1 working day or less	Q1	100	99.1	100.0	99.7	100.0	90%
	Q2	99.7	99.7	100.0	100.0	100.0	
	Q3	99.5	99.7	100.0	100.0	100.0	
	Q4	100	100	100.0	100.0	100.0	
% of enforcement cases logged within 1 day	Q1	91.9	92.3	94.3	98.15	96.5	90%
	Q2	92.1	97.1	92.5	89.8	94.2	
	Q3	95.7	92.3	96.2	94.9	92.9	
	Q4	95.8	92.86	96.8	92.8	90.41	
% of MKPS Appeal Questionnaires within target	Q1	100	100.0	92.3	100.0	86.7	90%
	Q2	100	100.0	92.8	100.0	94.7	
	Q3	100	92.3	100.0	81.8	83.3	
	Q4	90	88.8	100.0	86.7	100.0	
Average number of working days to validate (majors*, minors and others)	Q1	4	3	4	4	2	5
	Q2	3	3	2	2	3	
	Q3	2	3	2	2	3	
	Q4	3	3	2	2	2	
% of majors*, minors and others validated in time	Q1	82.5	93.4	72.9	74.1	97.2	80%
	Q2	83.8	91.5	96.8	95.3	93	
	Q3	96.2	87.5	96.0	96.3	95.3	
	Q4	82.7	88.6	94.7	94.6	95.8	
Average number of working days to validate all other application types	Q1	2	3	4	3	2	5
	Q2	3	3	2	2	2	
	Q3	3	3	2	3	3	
	Q4	3	3	2	2	2	
% of all other application types validated in time	Q1	94.3	82.8	74.9	89.5	97.9	80%
	Q2	89.4	92.8	97.0	97.1	95.7	
	Q3	89.7	86.8	96.4	88.8	94.4	
	Q4	82.9	86.22	95.75	91.6	96.3	