

**Swale House, East Street,
Sittingbourne, Kent ME10 3HT**
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www.swale.gov.uk



Dear Drivers and Operators,

1. Standards of drivers

The Licensing team would like to thank the drivers for keeping the standards up during this difficult phase which we have been through. It was refreshing to see drivers adhering to the code of conduct.

2. Reminder about Idling

A reminder to drivers to not have their engines running when parked on the rank. Can we remind you that this is something that apart from when the weather is really cold or hot is not something you should be doing.

3. Collection of plates

The Licensing team has been issuing taxi plates at the rear of Swale House through appointments. It has been noticed lately that drivers/Operators are not collecting their plates when advised to do so. As from today, failure to collect plates on your agreed appointment may lead to penalty points being issued.

4. No right turns out of the Sittingbourne Station rank

Drivers are reminded not to turn right out of the taxi rank. Turning across the traffic causes hold ups inconveniencing other road users and has the potential to cause accidents. Please use the mini roundabout.

5. Taxi Tariff

As you are aware the taxi tariff was last increased in August 2018. At that time there was a commitment made at General Licensing Committee that the tariff would be reviewed every 2 years. Before we do any work in this respect, we wanted to gauge your opinion whether given the current circumstances you think that an increase in fares at this time is appropriate.

We have created a survey with a simple Yes or No response which you can take part in by using the link

<https://www.surveymonkey.co.uk/r/XNZCSXL>

Please respond by no later than 31 October 2020

Kind regards, Licensing Team

taxis@swale.gov.uk